

# Owen Heap

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## SUMMARY

Data-driven problem solver skilled in SQL, data visualization, and clear communication. Strong at turning analysis into actionable insights and contributing to team results.

## EDUCATION

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### B.S. in Data Science

January 2024 – Present

*Brigham Young University – Idaho*

*Rexburg, ID*

- GPA: 3.9

## TECHNICAL SKILLS

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- **Data Analysis & Statistics:** Regression analysis, hypothesis testing, data validation
- **Data Visualization:** Tableau, R, Python
- **Other Skills:** Excel, GitHub, SQL

## WORK EXPERIENCE

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### Video Team Operator

January 2026 – Present

*Becklar*

*Rexburg, ID*

- Monitoring live video feeds to identify unusual activity, safety concerns, and policy violations in real time.
- Recording data with clear summaries to support follow-up actions and reporting.
- Communicating information to supervisors and on-site teams to ensure fast, coordinated responses.

### Campus Life Team Member

April 2024 – September 2025

*Brigham Young University-Idaho*

*Rexburg, ID*

- Coordinated and set up campus-wide events for students
- Gained valuable experience in a fast-paced environment by quickly learning new processes, procedures, and systems
- Communicated with customers, supervisors, and team members

### Front Desk Receptionist

January 2021 - December 2021

*Mount Woodson Golf Club*

*Ramona, CA*

- Greeted and welcomed guests, providing a positive first impression of the company
- Scheduled appointments and maintained an organized calendar for multiple staff members
- Provided administrative support to customers, including data entry and filing

## SKILLS

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- Analytical problem solving
- Attention to detail and data accuracy
- Cross-functional collaboration
- Written and verbal communication
- Customer-focused mindset